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**PLEASE READ THIS DOCUMENT CAREFULLY.  IT CONTAINS IMPORTANT INFORMATION ABOUT YOUR RIGHTS AND OBLIGATIONS, AS WELL AS LIMITATIONS AND EXCLUSIONS.  THESE TERMS REQUIRE THE USE OF ARBITRATION ON AN INDIVIDUAL BASIS TO RESOLVE DISPUTES, RATHER THAN JURY TRIALS OR CLASS ACTIONS.  IT ALSO IMPOSES A LIMITATION ON THE TIME TO BRING CERTAIN CLAIMS AGAINST LENAJ COLLECTION LLC.**  
  
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If you would like, you may register on [www.shoplenaj.com](http://www.shoplenaj.com) (and other Websites as permitted). In order to register, we will require that you provide certain information, which may include your name (not an assumed name), valid address, valid email address and valid phone number. You are responsible for providing Lenaj Collection LLC with updated contact information. Lenaj Collection LLC will rely on the most recent information provided by you in order to contact you.

**Mobile Site and Applications (“Apps”).** You may also access the Websites and mobile platforms from your mobile phone or other device via Lenaj Collection LLC’s Mobile Site or Mobile Apps (the “Mobile Services”), including the ability to research products and place orders. Lenaj Collection LLC does **not** charge for this access, but your mobile carrier’s normal data, Internet, text messaging (SMS), and other service fees and charges apply to your use of, and access to, the Mobile Services. You are responsible for all charges and fees from your mobile carrier. Do not use the Mobile Services while driving. The Mobile Services may not be compatible with all mobile devices and carriers. If you have installed the Mobile App on your mobile device, you may receive “push” messages from Lenaj Collection LLC even when the Mobile App is not active, unless you “opt out” of receiving such messages. You agree that Lenaj Collection LLC may communicate with you by SMS, MMS, or other electronic means and that certain information about your usage of the Mobile Services may be communicated to Lenaj Collection LLC. Data about your location may be transmitted to Lenaj Collection LLC in order to provide you with certain information such as the Lenaj Collection LLC selling boutiques in your area. Lenaj Collection LLC does not guarantee that the Mobile Services will be available at all times or in all areas. Unfortunately, no data transmission via a mobile device can be guaranteed to be 100% secure; accordingly, you acknowledge that your use of the Mobile Services, including the transmission of personal information, is at your own risk.

**Custom Orders.** Custom orders are accepted if materials are in stock. Feel free to message info@shoplenaj.com for up to date information on materials for custom orders.

Custom orders that are left for 10 days WITHOUT communication will have to be reordered with confirmation that the materials are still in stock.

Cancellations on custom orders 24 hours after payment has been processed are subject to a $7.00 cancellation fee.  
  
On some occasions, once a purchase is made we may have a question about the size indicated on your order. We will make an attempt to contact you via email provided / conversation. If we do not get a response, with-in 20 hours we will proceed with your initial order to ensure prompt delivery. In addition, some people do not check back until orders seem to be late.

**Please note regarding beaded jewelry:** Stones and rocks may vary in color/shade, size, shape and texture… It is not a defect, but its originality and uniqueness.

Some jewelry come in one size; if the option is available, you can choose a size in the listing or input a special size if you need. We recommend sizing yourself if you do not know your measurements; then add .25 or .5 inches for comfort so that your jewelry does not fit too tight.

**Price and Ordering.** All prices shown on the Websites are quoted in United States Dollars. In addition to the price for goods and services, Lenaj Collection LLC will add charges for shipping and also sales tax (where required by law) to all orders. Lenaj Collection LLC reserves the right without prior notice to discontinue or change specifications and prices on products and services offered on the Websites without incurring any obligation to you. Descriptions of, or references to, products or services on the Websites do not imply endorsement of that product or service, or constitute a warranty, by Lenaj Collection LLC.

Lenaj Collection LLC reserves the right to decline or cancel your order, or any portion of it, for any reason.  For example, JTV may cancel an order because the number of items in inventory is insufficient to fulfill all orders. Similarly, you have the right to cancel your order for any reason until your order has entered the fulfillment process. After that time, you may obtain a refund by following our refund policy.  Lenaj Collection LLC reserves the right to limit the order quantity on any item and to refuse service to any customer without prior notification.

In addition, in the event that a product or service is listed at an incorrect price for any reason, including, without limitation, due to supplier pricing information, typographical error, or any other error, Lenaj Collection LLC shall have the right to refuse or cancel orders placed for the product when it was listed at the incorrect price, regardless of whether the order has been confirmed and your  method of payment has been charged. If you have already been charged for the purchase and your order is canceled, Lenaj Collection LLC shall promptly issue a credit to your method of payment in the amount of the incorrect price.

Video content about an item, including recorded programming, is offered only to provide information about the features of that item. It may not reflect present prices, promotional offers or availability.

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**Entire Agreement.** Unless otherwise stated by Lenaj Collection LLC in writing, this Agreement constitutes the entire agreement between Lenaj Collection LLC and you with respect to the subject matter addressed in this Agreement, and it supersedes all previous written or oral agreements between the parties with respect to such subject matter.

**Lenaj Collecton LLC.**

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